

ERROR CODES AND DIAGNOSTIC MESSAGES

FOR GECKO IN.K300 EQUIPMENT

MESSAGE	MEANING	ACTION REQUIRED
HR	An internal hardware error has been detected in the in.xe.	Contact dealer or service supplier.
HL	The system has shut the heater down because the temperature at the heater has reached 119°F (48°C).	Do not enter the water! Remove the spa cover and allow the water to cool down, then shut power off and power your spa up again to reset the system.
AOH	Temperature inside the spa skirt is too high, causing the internal temperature in the in.xe to increase above normal limits.	Open skirt and wait until error clears.
FLO	The system does not detect any water flow while the primary pump is running.	Check and open water valves. Check for water level. Clean filter. If the problem persists, call your dealer or service supplier.
PRR	A problem is detected with the temperature probe.	Contact dealer or service supplier.
OH	The water temperature in the spa has reached 108°F (42°C).	Do not enter the water! Remove the spa cover and allow the water to cool down to a lower temperature. Call your dealer or service supplier if problem persists.

WARNING! SHOCK HAZARD!

Do not attempt service of the control system. Contact your spa dealer or a Contact dealer or service supplier qualified service technician for assistance. Follow all owners' manual power connection instructions. Installation must be performed by a licensed electrician and all grounding connections must be properly installed.

Having any questions? You may contact our service department
info@purspas.com